

330

Route Guide & Hazard Awareness



**THAMES BARRIER - CANNING TOWN STATION - HERMIT ROAD
ABBEY ARMS - UPTON PARK - FOREST GATE
WANSTEAD PARK STATION**

GoAhead
LONDON

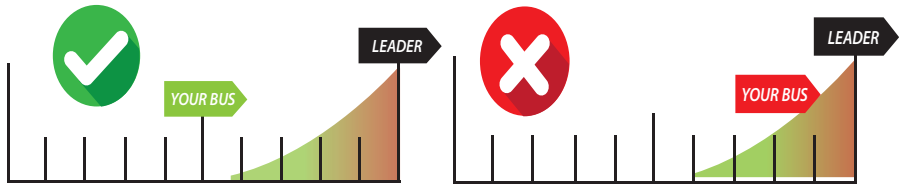
ABOUT 330

SERVICE INFORMATION

CHANGEOVER | THAMES BARRIER

Meal relief changeovers will take place at **Thames Barrier, North Woolwich Road (stop P)**. Ferry service will take you back to garage.

Always communicate in advance with iBus if you are late for any reason.



Route 330 is a high frequency route. Headway is a measurement of the distance or time between buses. You can tell that you are on the correct Headway by using the iBus Headway indicator in the cab.

IMPORTANT: You must keep your bus as close to the middle of the indicator as possible. Take action and drop back if you are closing in to the bus in front.

ROUTE NUMBER | CURTAILMENT ABBREVIATIONS

TB	Thames Barrier	CBS	Canning Town Station
CHR	Canning Town, Hermit Road	PAA	Plaistow, Abbey Arms
UCRD	Upton Park, Cloughton Road	USRD	Upton Park, Stukeley Road
FG	Forest Gate	WP	Woodgrange Park

FACILITIES | THROUGHOUT THE ROUTE

- **Thames Barrier (TFL)**. Contact garage for codes
 - **Canning town station (TFL)** - Available in Bus Station
- If you urgently need to use a facility, please inform iBus immediately.

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RUNNING LIGHT

OUT OF SERVICE

BLINDS: NOT
IN SERVICE,
LOG OFF IBUS
IF RUNNING
LIGHT

TO WANSTEAD PARK

- From **Henley Road Garage**, turn left onto Factory Road
- Follow road right onto North Woolwich Road
- At junction, turn right onto Connaught Bridge
- At roundabout, take 2nd exit onto Connaught Bridge
- At round about, take 2nd exit onto Victoria Dock Road(past bus station)
- At traffic light, turn right onto Prince Reagent Lane
- At traffic light, continue ahead onto Prince Reagent Lane(past A13)
- At traffic light, continue ahead onto Greengate Street(past Tesco)
- At traffic light, turn right onto Clegg Street
- Follow road right onto Pally Road(past zebra crossing & shops)
- Follow road left onto Stopford Road
- At traffic light, continue ahead onto Upton Lane(past west ham park)
- At traffic light, turn left onto Upton Lane
- At traffic light, continue ahead onto Woodgrange Road
- At traffic light, continue onto Woodgrange Road(past station)
- At traffic light, continue ahead onto Woodford Road
- Turn left, onto Bective Road
- Turn left, onto Dames Road
- At traffic light, turn right onto Woodford Road to **Stand**

RUNNING LIGHT

OUT OF SERVICE

BLINDS: NOT
IN SERVICE,
LOG OFF IBUS
IF RUNNING
LIGHT

FROM WANSTEAD PARK

- From **Stand**, continue ahead onto Woodford Road
- Follow road onto Woodgrange Road(past station)
- At traffic light, continue ahead onto Upton Lane
- At traffic light, turn right onto Upton Lane(past west ham park)
- At traffic light, continue ahead onto Stopford Road
- Follow road onto Pally Road(past zebra crossing & shops)
- Follow road left onto Clegg Street
- At traffic light, turn left onto Greengate Street
- At traffic light, continue ahead onto Prince Reagent Lane(past Tesco)
- At traffic light, continue ahead onto Prince Reagent Lane(past A13)
- At traffic light, turn left onto Victoria Dock Road(past bus station)
- At roundabout, take 2nd exit onto Connaught Bridge
- At roundabout, take 2nd exit onto Connaught Bridge
- Turn left, onto North Woolwich Road
- Follow road left onto Factory Road(past garage)
- Turn right, onto Store Road
- Turn right, onto Pier Road
- Turn right, onto Henley Road
- Turn left, **Henley Road Garage**

RUNNING LIGHT

RUNNING OUT OF SERVICE

BLINDS: NOT
IN SERVICE,
LOG OFF IBUS
IF RUNNING
LIGHT

TO THAMES BARRIER

- From **Henley Road Garage**, turn left onto Factory Road
- Follow road right onto North Woolwich Road
- At junction, turn left onto North Woolwich Road(to bus stop)

TO THAMES BARRIER STAND

- From **Henley Road Garage**, turn left onto Factory Road
- Follow road right onto North Woolwich Road
- At junction, turn left onto North Woolwich Road
- At traffic light, continue ahead onto Silvertown Way
- Follow road left onto Silvertown Viaduct(top of hill)
- At roundabout, 5th exit back onto Silvertown Viaduct
- At traffic light, continue ahead onto Silvertown Way(past station)
- At traffic light, continue ahead onto North Woolwich Road (Terminus & stand)

FROM THAMES BARRIER

- From **Stand**, continue ahead onto North Woolwich Road
- At junction, turn right onto North Woolwich Road
- Follow road, left onto Factory Road(past garage)
- Turn right, onto Store Road
- Turn right, onto Pier Road
- Turn right, onto Henley Road
- Turn left, **Henley Road Garage**

ROUTE DIRECTIONS

RUNNING IN SERVICE

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
**GEO-TAB SWIPE
CARD** ON EVERY
TRIP

TO WANSTEAD PARK

- From **Stand**, continue ahead onto North Woolwich Road
- Follow road left onto Connaught Bridge
- At roundabout, take 4th exit back onto Connaught Bridge
- Follow road right onto North Woolwich Road
- At traffic light, continue ahead onto Silvertown Way
- Follow road right onto Silvertown Viaduct(top of hill)
- Continue ahead, onto Silvertown Way
- At traffic light, enter Canning Town Bus Station(serve stop F)
- At traffic light, turn Right onto Barking Road(under A13 flyover)
- At traffic light, continue ahead onto Barking Road(past McDonald)
- At traffic light, continue ahead onto Barking Road(Past Tesco)
- At traffic light, turn left onto Green Street
- At traffic light, turn left onto Romford Road
- At traffic light, turn right onto Woodgrange Road
- Follow road onto Woodford Road(terminus point outside medical centre)
- At traffic light, continue ahead onto Woodford Road
- Turn left, onto Bective Road
- Turn left, into Dames Road
- At traffic light, turn right onto Woodford Road to **Stand**



MANOR ROAD
CLEARANCE HEIGHT

DOUBLE DECK VEHICLES MUST
NOT BE USED ON THIS ROAD

North of Silvertown Way in Canning Town

ROUTE DIRECTIONS

RUNNING IN SERVICE

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
**GEO-TAB SWIPE
CARD** ON EVERY
TRIP

TO THAMES BARRIER

- From **Stand**, continue ahead onto Woodford Road
- Follow road ahead onto Woodgrange Road
- At traffic light, Continue ahead onto Woodgrange Road(past station)
- At traffic light, turn left onto Romford Road(past McDonald)
- At traffic light, turn right onto Green Street(junction of Forest Gate police station)
- At traffic light, continue ahead onto Green Street(past station)
- At traffic light, turn right onto Barking Road
- At traffic light, continue ahead onto Barking Road(past Tesco)
- At traffic light, continue ahead onto Barking Road(past McDonald)
- At traffic light, continue ahead onto Canning Town Bus Station(under flyover)
- Turn left, onto Canning Town Bus Station(serve bus stop D)
- At traffic light, turn right onto Silvertown Way
- Follow road up hill onto Silvertown Way Viaduct
- At traffic light, continue ahead onto Silvertown Way(past station)
- At traffic light, continue ahead onto North Woolwich Road to **stand**

THAMES BARRIER

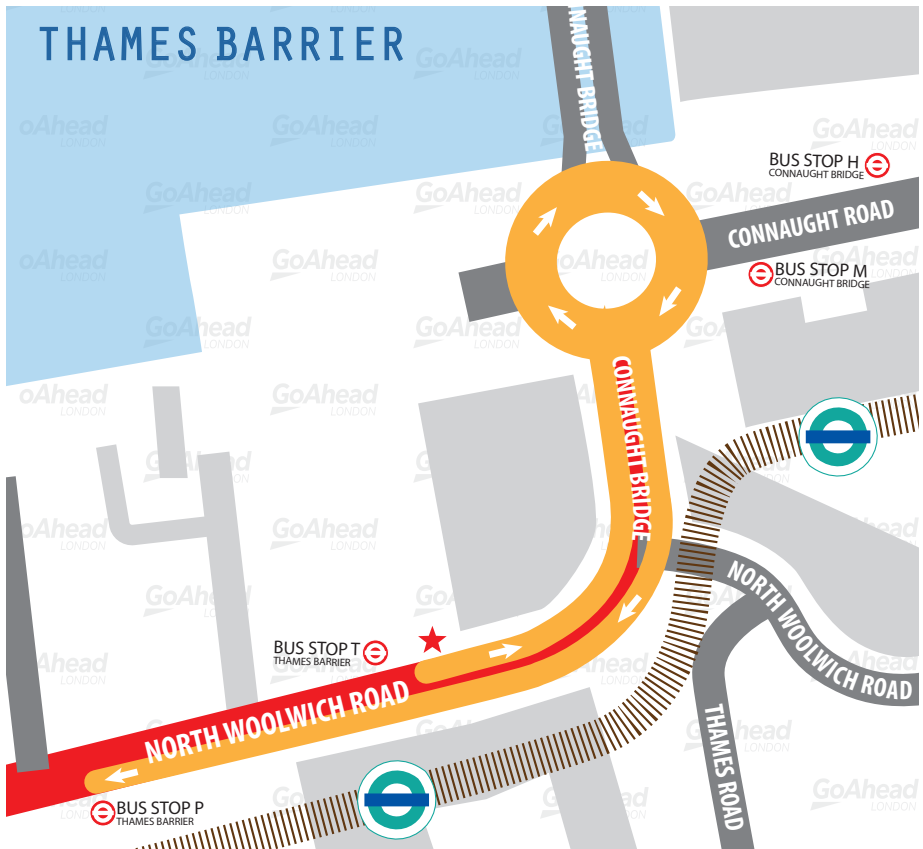
TERMINUS POINT

SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From Wanstead Park. Proceed from North Woolwich Road direct to stand.
Set down on Thames Barrier **BUS STOP T.**

Towards Wanstead Park. Depart via North Woolwich Road, Connaught Bridge, Roundabout, Connaught Bridge, North Woolwich Road at **BUS STOP P.**

Public stand for 2 buses on North Woolwich Road in front to **BUS STOP P.**
Blinds display: *SILVERTOWN, PONTOON DOCK.*



CANNING TOWN

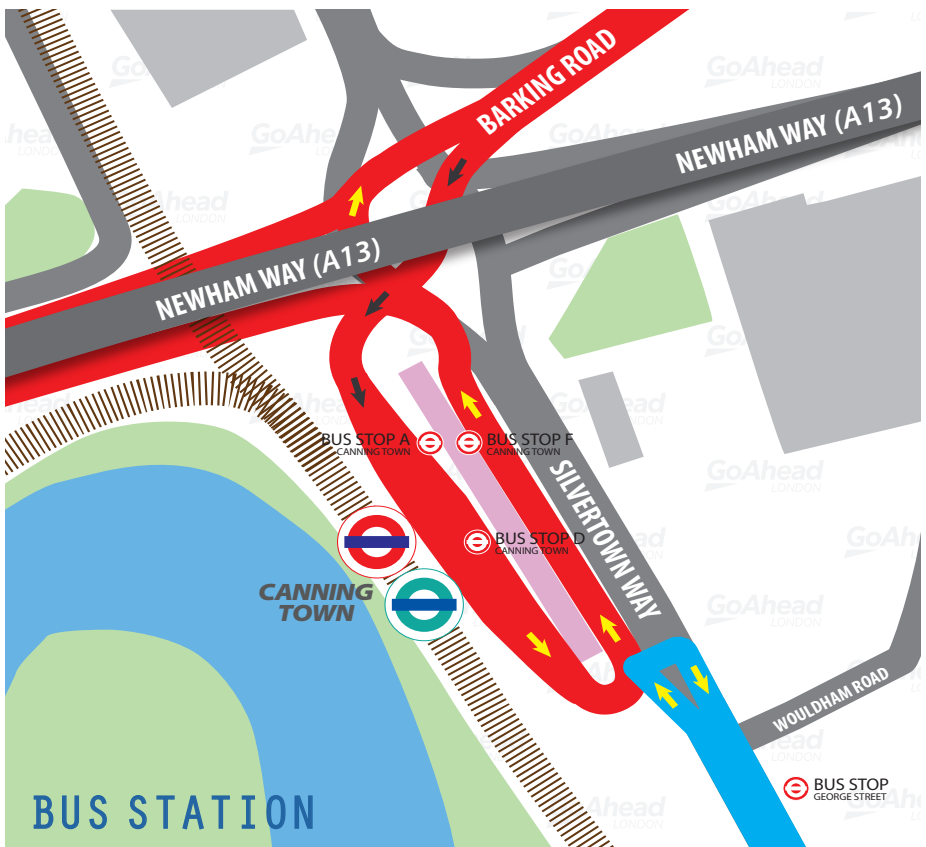
CURTAILMENT POINT

SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From Wanstead Park. Proceed from Canning Town Bus Station to stand. Set down in Canning Town Bus Station at **BUS STOP A.**

Towards Wanstead Park. Depart via Canning Town Bus Station. Pick up at **BUS STOP F.**

Private stand for 1 bus in marked bay at stand E1 on east side of Canning Town Bus Station at south-west corner of junction of Barking Road and Silvertown Way
Blinds display: **CANNING TOWN BUS STATION.**



CANNING TOWN

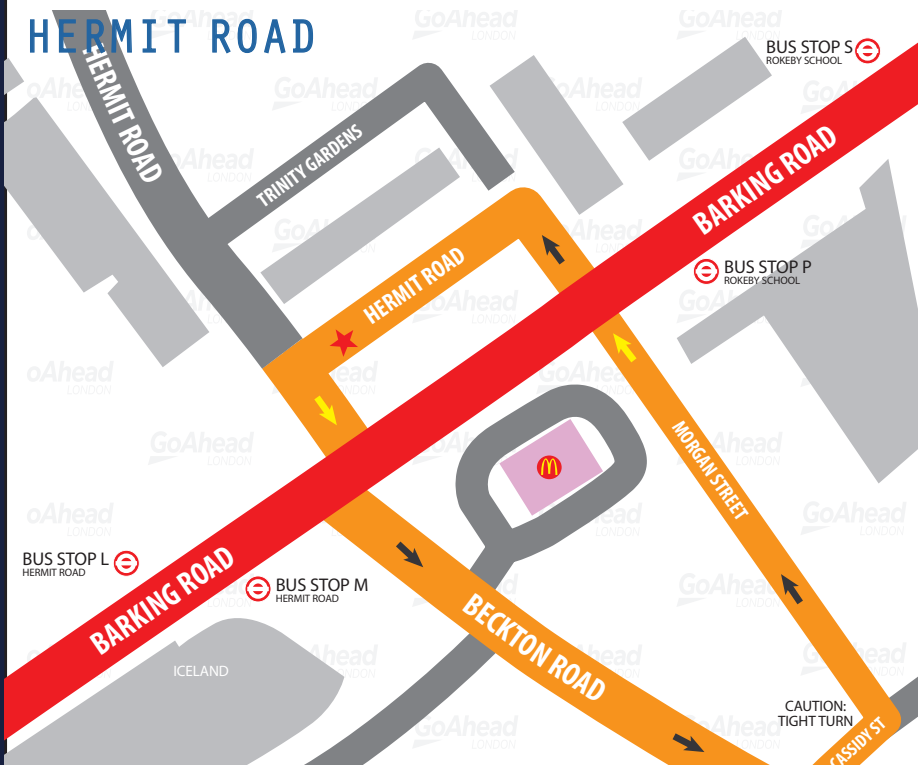
CURTAILMENT POINT

SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From Wanstead Park. Proceed from Barking Road, Trinity Gardens to stand.
Set down on **BUS STOP P.**

Towards Wanstead Park. Depart via Trinity Gardens, Hermit Road, Beckton Road, Bernard Cassidy Street and Morgan Street to Barking Road. Pick up on Barking Road on **BUS STOP S.**

Public stand for 3 buses on south side of Trinity Gardens.
Blind display: **CANNING TOWN, HERMIT ROAD.**



PLAISTOW

TURNING POINT

TURNING POINT ONLY.
BUSES MUST NOT STAND.

From Wanstead Park. Proceed from Balaam Street, Plaistow Broadway, Greengate Street departing to Barking Road. Set down on Barking Road on **BUS STOP BC**.

Towards Wanstead Park. Depart via Barking Road on **BUS STOP BM**.

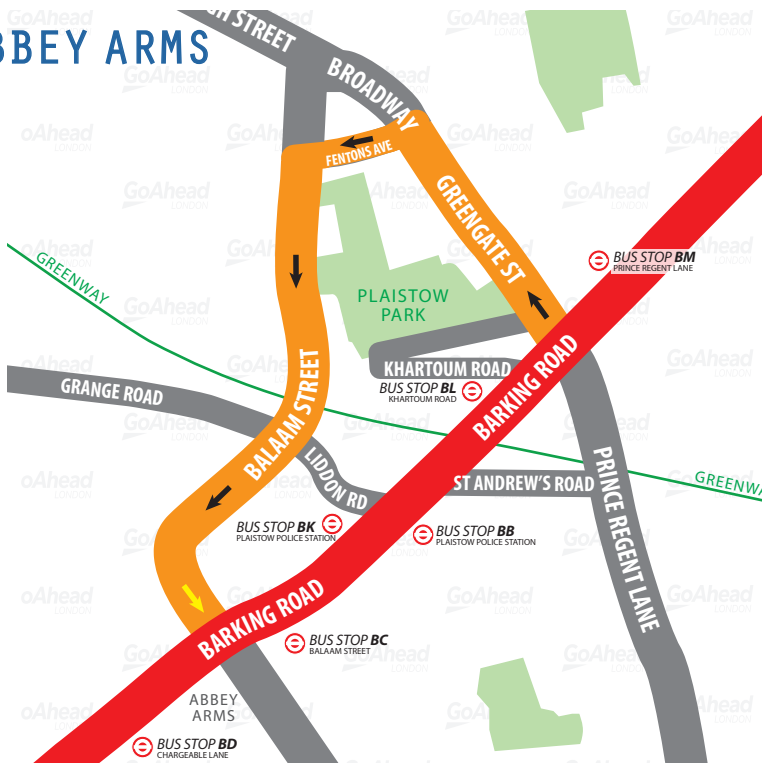
From Thames Barrier. Proceed from Plaistow Police Station, Greengate Street, Plaistow Broadway, Balaam Street departing to Barking Road. Set down on Barking Road on **BUS STOP BK**.

Towards Thames Barrier. Depart via Barking Road on **BUS STOP BK**.

Turning point only.

Blind display: **PLAISTOW, BALAAM STREET.**

ABBEY ARMS



UPTON PARK

CURTAILMENT POINT

SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From Wanstead park. Proceed from Boundary Road, Cloughton Road to stand. Set down on Green Street on **BUS STOP F**.

Towards Wanstead Park. Depart via Barking Road, Green Street on **BUS STOP G**.

From Thames Barrier. Proceed from Barking Road, Boundary Road, Cloughton Road to stand. Set down on Barking Road on **BUS STOP O**.

Towards Thames Barrier. Depart via Barking Road on **BUS STOP S**.

Public stand for 2 buses on Cloughton Road.

Blind display: **UPTON PARK, BOLEYN.**



CLAUGHTON ROAD

UPTON PARK

TURNING POINT

TURNING POINT ONLY.
BUSES MUST NOT STAND.

From Thames Barrier. Proceed from Green Street, Boleyn Road, Stukeley Road, Plashet Road, Green Street. Set down on **BUS STOP D**.

Towards Thames Barrier. Depart via Green Street on **BUS STOP B**.

Turning point only.

Blind display: **UPTON PARK, STATION.**



FORESTGATE

CURTALMENT POINT

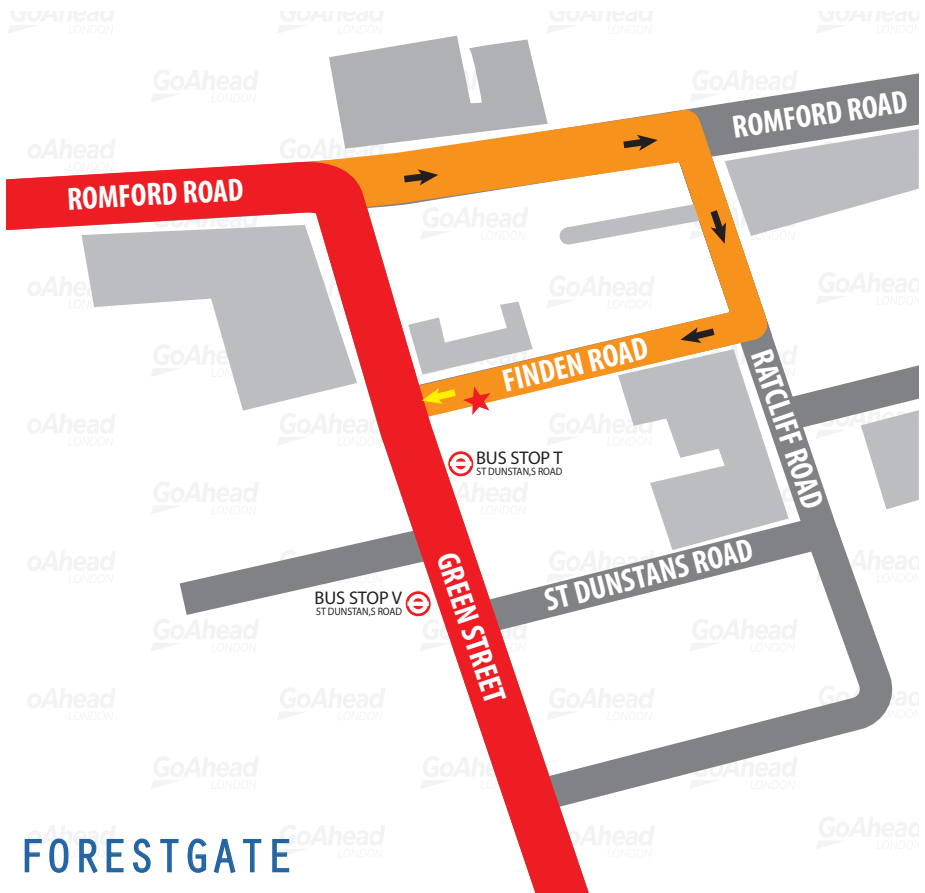
SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From Thames barrier. Proceed from Green Street, Romford Road, Ratcliff Road, Finden Road to stand. Set down on Green Street **BUS STOP V**.

Towards Thames Barrier. Depart via Green Street on **BUS STOP T**.

Public stand for 2 buses on south side of Finden Road.

Blind display: **FOREST GATE, POLICE STATION.**



FORESTGATE

WANSTEAD PARK

TERMINUS POINT

SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From Thames Barrier. Proceed from Woodgrange Road, Woodford Road, Bective Road, Dames Road, Woodford Road to stand. Set down on Woodgrange Road **BUS STOP J.**

Towards Thames Barrier. Depart Woodford Road, Woodgrange Road on **BUS STOP K**

Public stand for 2 buses on east side of Woodford Road.

Blind display: **WANSTEAD PARK, STATION.**



LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

NARROW ROAD | NORTH WOOLWICH ROAD

Road narrowed due to cycle lane. Care and caution should be exercised due to large vehicles coming from the opposite direction.

BUSY ROUNDABOUT | CONNAUGHT BRIDGE

Narrow road on roundabout. High volume of traffic at roundabout. Good road planning and observations are needed, be prepare to stop for other vehicles.

SCHOOL EN ROUTE | NORTH WOOLWICH ROAD

School along this road, Oasis Academy. Beware of young children and their unpredictable actions. Look out for children/pedestrians and parked cars especially at school times.

CYCLE LANE | SILVERTOWN WAY

Cycle lane in road. Take extra care and make sure you give enough distance between you and cyclist when overtaking.

BUSY BUS STATION | CANNING TOWN BUS STATION

Very busy station. There is a risk of pedestrian collision when entering and exiting the bus station, particularly due to the frequent use of crossing points. Busy bus stops. 10 mph speed limit in the bus station.

NARROW ROAD | BARKING ROAD- HERMIT ROAD

Narrow road due to parked vehicles on both sides of the road. Buses travel in both directions. Take extra care to watch out vehicles and also for low trees.

BUSY BUS STOPS | BARKING ROAD

Very busy stops. Often have people running for the bus. Risk of collision with a pedestrian if mirror are not constantly checked. Take extra care to watch out vehicles and also for low trees.

SCHOOL EN ROUTE | BARKING ROAD

School along this road, Rokeby School. Beware of young children and their unpredictable actions. Look out for children/pedestrians and parked cars especially at school times.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

BUSY PEDESTRIAN AREA | BARKING ROAD - PLAISTOW

Vehicles are parked just after the bus stops. Use appropriate speed when leaving the stop and proceed ahead. Use good forward planning. Check mirrors as a passing vehicle comes in the opposite direction.

BUSY PEDESTRIAN AREA | UPTON PARK - GREEN STREET

Busy shopping area including a train station and a market. High volume of pedestrians. Be observant of large crowds on the pavement or at bus stops. Care and caution at all times.

BUSY JUNCTION | UPTON PARK - BOLEYN STREET

Busy junction with staggered road layout going north - south. 20mph speed limit, Speed bumps. Care and caution and be ready for the sudden change of direction from motorist.

BUSY PEDESTRIAN AREA | ROMFORD ROAD

Busy main road with heavy congestion, unpredictable crossings, poor lane discipline can increase the risk of collision. High volume of pedestrians. Care and caution at all times.

BUSY PEDESTRIAN AREA | WOODGRANGE ROAD

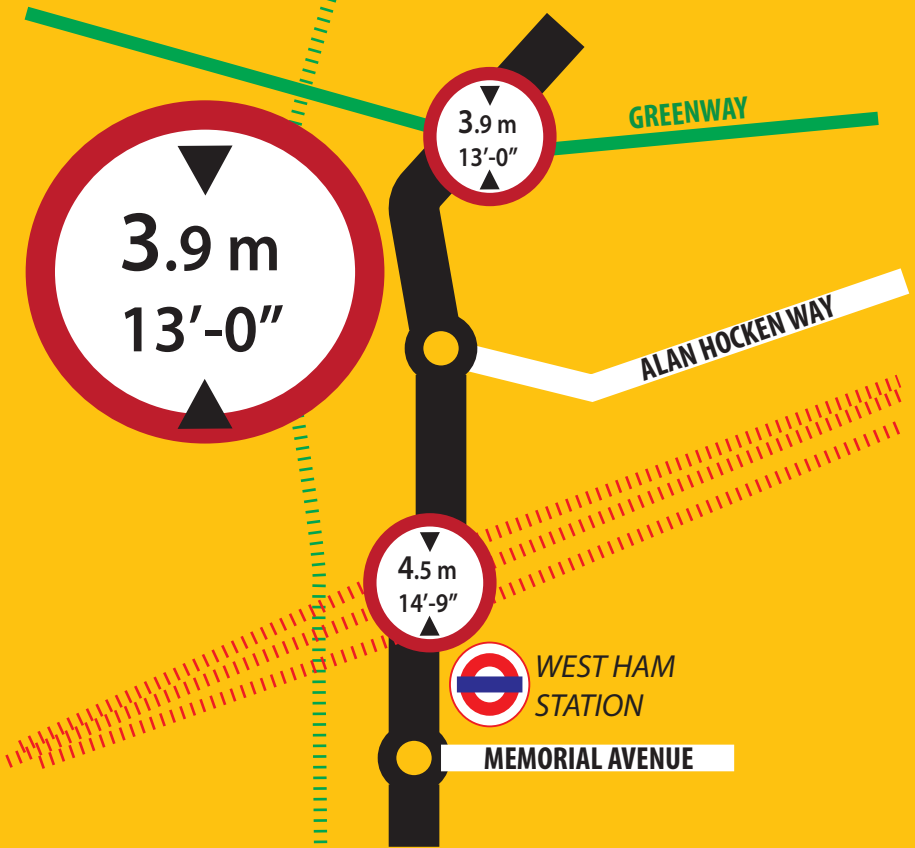
Busy shopping area including a train station and a market. High volume of pedestrians. Care and caution at all times.

WHOLE ROUTE | CYCLIST

Be aware of cyclist at all times. Give them enough room and expect them to do the unpredictable. Care and caution at all times.

BE AWARE.

WARNING LOW BRIDGE ON MANOR ROAD



Warning. Low bridge on Manor Road (off line of route) in West Ham. **Do not go under this bridge** under any

AT THE GARAGE

GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE
**WEAR YOUR
HI-VIS** WITHIN
THE GARAGE

GO SLOW!
MANDATORY
SPEED OF 5 MPH
WITHIN THE
GARAGE

BE NOTICED
HEADLIGHTS
ON AT ALL TIMES
IN THE GARAGE

STICK TO
DESIGNATED
PATHS AND
WALKWAYS

NO EXCUSES
PLEASE ABIDE BY
THE RULES. IT'S
MANDATORY!

BE AWARE.
REPORT ALL
HAZARDS
IMMEDIATELY

REMEMBER
**LOOK OUT
FOR CYCLISTS**
DRIVE SLOWLY

PARK FERRY
VEHICLES WITHIN
DESIGNATED
AREAS

**USE THE
HORN** WHEN
APPROACHING
CORNERS &
REVERSING

ELECTRIC BUSES
ARE SILENT. BE
EXTRA CAUTIOUS
WHILST ON THE
MOVE!

FUEL, OIL &
COOLANT SPILLS
CAN MAKE THE
SURFACE SLIPPERY
BE AWARE

FAMILIARISE
YOURSELF WITH
THE GARAGE
SAFETY CODE

SAFETY ALERT

Bus Stations and similar private sites such as hospitals, rail stations and shopping centres used by buses

Recent fatalities and life changing injuries

Reviewing serious incidents at bus stations and other similar private sites has identified a combination of factors that you should be reminded of that can contribute to tragic events when driving your bus at these locations.

Congested sites – limited space and large numbers of people close to buses moving increases the risk of collisions, they can be young, elderly or have perception, hearing, sight, or mobility issues

Pedestrian crossings – You must give way to pedestrians. Never force your way onto a crossing that is in use.

Pedestrian crossings on tight bends - blind spots created by the bus structure such as windscreen supports, and door frames can obscure your view of nearby pedestrians who may track within the blind spot as you and they move. Approach slowly and rock forward and back in your seat to increase your field of vision and open up your blind spots.

Distracted pedestrians- may be unfamiliar with the site or over familiar, in either case they may venture into traffic movement areas and appear from between buses unexpectedly. Look out for rushing pedestrians on phones or using headphones who may be looking in the wrong direction and walking into your path or suddenly appearing from between buses in traffic movement areas.

Driver distractions- There can be many distractions from other vehicle movements to pedestrian activity maintain your focus on safely progressing.

Speed- moving too quickly around a site reduces both your time to react and pedestrians to react to your approach. Travel at an appropriate safe speed which can be well below the limit for the site in the prevailing situation.

Pulling away from or into stops- ensure you have made all your nearside and door checks before pulling away – people or their belongings can be trapped in the doors, people running to the front doors to get your attention can be alongside and fall under the wheels. Pulling into stops slowly and considering your mirror arm or front of your bus over the curb that could strike pedestrians.

Pedal confusion/misapplication- take the time to reorientate yourself in the cab before pulling away, adjust your seating position appropriately if you are taking over a bus or after a break re-check the pedal positions to reduce the risk of pedal misapplication.

Lighting and weather conditions affect vision- take extra care when your ability to see both around your bus as you progress, as this can increase the risks of collision on these sites.

Report issues of concern at any site you visit so action can be taken to keep you and the public safe

OTHER INFORMATION

EMERGENCY RADIO PROCEDURES

CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact Surface Control Centre using the radio's Code Red facility.

To call Surface Control Centre, **hold down the Code Red button on your vehicle's radio for at least 3 seconds** until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. ***You should not use the radio whilst the vehicle is in motion.***



Call your garage for non-emergency, mechanical defects, help or advice



Call SCC for non-emergency, incident reporting or diversions



Call SCC for emergency services, passenger injury or assault